

# 4140XMPT/4140XMPT-UL PARTITIONED SECURITY SYSTEM

# **USER'S MANUAL**



N5943V4 6/93

# TABLE OF CONTENTS

INTRODUCTION	3
SYSTEM OVERVIEW	4
A Partitioned System	4
User Codes and Authority levels	4
Fire and Burglary Protection	5
Entry/Exit Delays	5
Console Sounds	5
Self-Help Feature	
FUNCTIONS OF THE CONSOLE	6
CHECKING FOR OPEN ZONES	
BYPASSING PROTECTION ZONES	
Displaying Bypassed Protection Zones	9
ARMING PERIMETER ONLY (STAY/INSTANT)	.10
ARMING ALL PROTECTION (AWAY/MAXIMUM)	.11
DISARMING THE SYSTEM AND SILENCING ALARMS	.12
DURESS CODE	.12
CHIME MODE	
VIEWING CENTRAL STATION MESSAGES	.13
PANIC KEYS	
TESTING THE SYSTEM	
PARTITIONED USER CODE FUNCTIONS	.16
General Rules on Authority Levels	.16
To Access Another Partition (GOTO Command)	.16
To Add A User	
To Change A User's Code	.17
To Delete A User	.17
TROUBLE CONDITIONS	
FIRE ALARM SYSTEM	
NATIONAL FIRE PROTECTION ASSN. RECOMMENDATIONS	.20
EMERGENCY EVACUATION	.21
GLOSSARY	
SUMMARY OF AUDIBLE NOTIFICATIONS	
FCC STATEMENT	.25
THE LIMITATIONS OF THIS ALARM SYSTEM	
WARRANTY	.28

# **About This Manual**

This manual is a step-by-step guide that will acquaint you with the system's features and benefits. It defines the components and their functions, describes their operation, and acquaints you with normal and emergency procedures. Refer to the GLOSSARY at the back of this manual for definitions of terms used throughout.

# INTRODUCTION

Congratulations on your ownership of a VISTA Partitioned Security System. You've made a wise decision in choosing it, for it represents the latest in security protection technology today.

Basically, this system offers you three forms of protection: burglary, fire and emergency. To realize the system's full potential, it is important that you feel comfortable in operating it. Your system consists of at least one Console which provides full control of system operation, various sensors which provide perimeter and interior burglary protection, plus a selected number of strategically placed smoke or combustion detectors designed to provide early warning in case of fire. The system uses microcomputer technology to monitor all protection zones and system status and provides appropriate information for display on the Console(s) used with the system, and initiates appropriate alarms. When programmed to do so, the system can also transmit appropriate alarm or status messages over the phone lines to a central alarm monitoring station.



THE ALPHA DISPLAY CONSOLE features a multifunction, backlit 12-key digital keypad, and uses a 2-line, 32-character fully programmable alphanumeric Liquid Crystal Display (LCD) which displays the nature and location of all occurrences in friendly English. Console display backlighting is programmable to always stay on or to light only when a key is pressed, then turn off a few minutes later. A self-help feature is also incorporated, which, when activated, will display abbreviated instructions for the key that has been pressed. The console also has a built-in sounder.

### SYSTEM OVERVIEW A PARTITIONED SYSTEM

Simply stated, a partitioned system shares one physical alarm system among many different users, each with their own requirements. Applications range from a two family dwelling to a factory/office complex.

For the most part, you as a user need not know about other users and their structure in the system, but from time to time, you may see display messages which indicate the system is in use by another user. Do not be concerned, this is normal.

# USER CODES and AUTHORITY LEVELS

At the time of installation, you were assigned an authority level and a personal four-digit code, known only to you and yours. This code must be entered when arming<sup>†</sup> and disarming the system. As an additional safety feature, other users that do not have a need to know the master code can be assigned different codes.

All codes can be used interchangeably when performing system functions within the limits of each code's authority level (a system armed with one user's code can be disarmed by the Master Code or another user's code), with the exception of the Operator Level C code, described in the PARTITIONED USER CODE FUNCTIONS section.

Depending on the authority assigned to you, there are certain system functions you may be prohibited from performing. To view your authority level and capabilities, enter your code +

+ **\***. The console will display the partition(s) that you are authorized to operate, and your user number and authority level in each partition.

<sup>†</sup> Note that if "Quick Arming" was programmed by the installer, the *#* key can be pressed in place of the security code when arming the system. The security code must still be used to disarm the system, however.

#### ENTRY/EXIT DELAYS

Your system is programmed by the installer with preset time delays, during which the system must be disarmed upon entering or an alarm will occur. This feature allows you to leave and reenter through the entry delay door without setting off the alarm. The entry delay feature can also be turned off for greater security when sleeping or while away for extended periods of time (INSTANT & MAXIMUM modes). See your installer for your delay times.

#### SELF-HELP FEATURE

Abbreviated user's instructions are built into the system that can be easily viewed on the alpha console's message display screen. This feature will prove particularly useful if this manual is not conveniently accessible when you need to perform a seldom used system procedure with which you are not familiar.

To view the abbreviated instructions, simply press and hold down the function key of interest until the description starts to appear (about 5 seconds) and then release it. Refer to the FUNCTIONS OF THE CONSOLE section for detailed descriptions of each key function.

#### FIRE & BURGLARY PROTECTION

One or more sensing devices will have been assigned by the installer of your alarm system to each of the various protection zones in your system (although not every zone may have been used). For example, the sensing device on your Entry/Exit door may have been assigned to zone 01, sensing devices on windows in the master bedroom to zone 02, and so on. These numbers will appear on the display, along with an alpha descriptor for that zone (if programmed), when the respective zone is faulted.

The fire protection portion of your security system (if used) is always on and will sound an alarm if a fire condition is detected. Refer to the FIRE ALARM SYSTEM section for important information concerning fire protection, smoke detectors and planning emergency exit routes from your house.

The burglary protection portion of your system must be armed before it will sense burglary alarm conditions. When an alarm occurs, both the console and external sounders will sound, and a message in the Display Window will identify the zone(s) causing the alarm. In addition, if your system is connected to a central monitoring station, an alarm report will be sent. Disarming the system will stop alarm sounding. Your system provides four modes of burglary protection: STAY, AWAY INSTANT and MAXIMUM, and even allows you to BYPASS selected zones of protection while leaving the rest of the system armed. The system also provides a CHIME mode, for alerting users to the opening and closing of doors and windows while the system is disarmed. Refer to the other sections of this manual for procedures for using these features.

SUMMARY OF ARMING MODES

Mode	Features For Each Arming Mode				
	Exit Delay	Entry Delay	Perimeter Armed	Interior Armed	
AWAY	Yes	Yes	Yes	Yes	
STAY	Yes	Yes	Yes	No	
INSTANT	Yes	No	Yes	No	
MAXIMUM	Yes	No	Yes	Yes	

#### CONSOLE SOUNDS

The built-in console sounder will mimic the alarm sounder during alarms, and will also "beep" during certain system functions, such as during entry/exit delay times, during CHIME mode, and when depressing keys to arm and disarm the system (to acknowledge the key press). These sounds can be optionally suppressed in some of your consoles (so as not to disturb other users of the system). Ask your installer if this has been done.

**IMPORTANT:** If the console beeps rapidly upon entering the premises, it indicates that an alarm has occurred during your absence. LEAVE IMMEDIATELY and CONTACT THE POLICE from a nearby safe location.

#### MEMORY OF ALARM

When an alarm condition occurs, the console displays the number(s) of the zone(s) that were violated, and displays the type of alarm (ex. FIRE, ALARM). The alarm display remains until it is cleared by entering a user code + OFF. If the system was armed when the alarm occurred, a user code + OFF must be entered twice: once to disarm the system, a second time to clear the display.

- 5 -

# FUNCTIONS OF THE CONSOLE

- 1. ALPHA DISPLAY WINDOW: A 2line, 32-character Liquid Crystal Display (LCD). Displays protection point identification and system status, messages, and user instructions.
- 2. **OFF KEY:** Disarms the burglary portion of the system, silences alarms and audible trouble indicators, and clears visual alarm trouble after the problem has been corrected.
- 3. **AWAY** KEY: Completely arms both perimeter and interior burglary protection for backup protection by sensing an intruder's movements through protected interior areas as well as guarding doors, windows, etc. Late arrivals can enter through an entry delay zone without causing an alarm if the system is disarmed before the entry delay time expires.
- 4. **STAY KEY:** Arms the perimeter burglary protection, guarding doors, windows and other perimeter protection points, and sounds an alarm if one is opened. Interior protection is not armed, which allows movement within your house without causing an alarm. Late arrivals can enter through an entry delay zone without causing an alarm if the system is disarmed before the entry delay time expires.
- 5. **TEST** KEY: Tests the system and alarm sounder if disarmed.
- 6. **BYPASS KEY:** Removes individual protection zones from being monitored by the system. Displays previously bypassed protection zones.
- 7. CHIME KEY: Turns on & off the CHIME mode. When on, any entry through a delay or perimeter zone while the system is disarmed will cause a tone to sound at the Console(s).
- # KEY: Permits ARMING of the system without use of a security code ("Quick Arm", if programmed to do so).

- 9. KEYS 0-9: Used to enter your individual security access code(s).
- CODE KEY: Allows the entry of additional user codes that can be given to other users of the system.
- 11. **READY KEY:** When depressed prior to arming the system, the console will display all open protection zones. This key is also used to display all zone descriptors that have been programmed for your system, by holding the key down for at least 5 seconds.
- 12. **INSTANT** KEY: Arms in manner similar to STAY mode, but turns off the entry delay period, offering greater security while inside and not expecting any late arrivals. An alarm will occur immediately upon opening any perimeter protection point, including entry delay zones.
- 13. **MAXIMUM KEY:** Arms in manner similar to AWAY mode, but eliminates the entry delay period, thus providing maximum protection. An alarm will occur immediately upon opening any protection point, including entry delay zones.
- 14. **POWER INDICATOR:** (GREEN) Lit when primary power is on. If off, system is operating on its backup battery power. CALL YOUR INSTALLER IMMEDIATELY.
- ARMED INDICATOR: (RED) Lit when the system has been armed (STAY, AWAY, INSTANT or MAXIMUM).
- INTERNAL SOUNDER: Source of audible internal warning and confirmation sounds, as well as alarms (see "Summary of Audible Notifications").



**IMPORTANT!:** When using the keypad to enter codes and commands, sequential key depressions must be made within 3 seconds of one another. If 3 seconds elapses without a key depression, the entry is aborted and must be repeated from its beginning.

#### CHECKING FOR OPEN ZONES BEFORE ARMING YOUR SYSTEM, ALL PROTECTED DOORS, WINDOWS AND OTHER PROTECTION ZONES MUST BE CLOSED.

#### PROCEDURE

- If the Not Ready message is displayed prior to arming, check for open zones by depressing and releasing the **READY**-[\*] key (do not enter code first).
- All open protection points will be displayed. These points must be either closed or bypassed before the system can be armed. The Ready message will be displayed<sup>†</sup> when all protection zones have been either closed or bypassed.

# DISPLAYING ALL ZONE DESCRIPTORS

The Alpha Console can also display all the zone descriptors that are programmed in your system by pressing the **READY** -[**\***] key and holding down for at least 5 seconds. The abbreviated instructions for the **READY** -[**\***] key will appear first,

followed by the descriptors programmed for your system. Displaying all descriptors is useful when you need to know the zone number of a particular zone, as when bypassing zones.

<sup>†</sup> NOTE: All or part of this message may be replaced by a customized message programmed by the installer. Bear this in mind whenever the instructions for the Alpha Console indicate that the "DISARMED" or "READY" message will be displayed



### BYPASSING PROTECTION ZONES (USED FOR ARMING SYSTEM WITH ONE OR MORE ZONES SELECTIVELY UNPROTECTED)

#### PROCEDURE

- 1. System must be disarmed first. Enter security code.
- Press BYPASS -[6] and enter Zone Number(s) of zones to be bypassed (e.g., 01, 02, 03, etc.). Important! All single-digit zone numbers must be preceded by a zero (example, enter 01 for zone 1).
- When finished entering all zone numbers to be bypassed, wait for bypassed zones to be sequentially displayed before arming.
- 4. The Bypass message will be displayed indicating the presence of one or more bypassed zones.
- 5. Arm the system as usual. Bypassed zones are unprotected and will not cause an alarm when violated while system is armed.

**NOTE:** All bypasses are removed when an OFF sequence (security code plus OFF) is performed. QUICK BYPASS FEATURE: To automatically bypass all open (faulted) zones without having to enter each opened zone number;

- 1. Enter the security code.
- 2. Press the BYPASS -[6] key.
- 3. Press the # key. Wait for all bypassed zones to be sequentially displayed, then continue with step 4 of normal procedure.

#### DISPLAYING BYPASSED ZONES

(For determining what zones have been previously bypassed)

- 1. Enter security code and press **BYPASS**-[6].
- 2. Wait for all bypassed zones to be sequentially displayed.
- 3. Bypassed zones can be displayed only when system is disarmed.

#### LIMITATIONS

- Fire or emergency zones cannot be bypassed.
- Arming the system before bypassed zones are displayed nullifies all bypasses.



#### DISPLAYING BYPASSED ZONES



- 9 -

#### ARMING PERIMETER ONLY STAY: STAYING HOME, EXPECTING LATE ARRIVALS INSTANT: STAYING HOME, NO LATE ARRIVALS EXPECTED

#### PROCEDURE

- 1. Enter the security code when the Ready message is displayed.
- 2. Press the STAY -[3]

or INSTANT -[7] key,

depending on arming mode desired.

GLOBAL ARMING NOTE: The Global Arming option may have been programmed for use by some users. If Global Arming was enabled for use with your security code, a console prompt (message) will appear after pressing one of the arming function keys (STAY, INSTANT, AWAY, MAXIMUM, OFF). Follow the console prompts to continue arming the system. See your installer for detailed instructions on the use of this feature.

3. The armed state message will be displayed, accompanied by three beeps from the Console. Exit delay begins [if programmed, a slow beeping will sound throughout the exit delay period]. Perimeter protection is in effect immediately, except entry delay zone if STAY key is pressed.

### STAY KEY RESULT

Arms sensors guarding doors and windows, with entry delay on. Late arrivals can enter through the entry delay zone door and disarm the system within the entry delay period without causing an alarm. See your installer for actual delay times set for your system. Alarms will occur instantly when any exterior protection point is violated, except the entry delay zone door, which will activate an alarm if the system is not disarmed within the entry delay period. Interior protection points are disarmed to permit freedom of movement throughout the interior.

### INSTANT KEY RESULT

Arms sensors guarding doors and windows, with entry delay off. Alarms will occur instantly when any exterior protection point is violated, including the entry delay zone door. Interior protection points are disarmed to permit freedom of movement throughout the interior.



#### ARMING ALL PROTECTION AWAY: NO ONE STAYING HOME MAXIMUM: NO ONE STAYING HOME, MAXIMUM SECURITY

#### PROCEDURE

- 1. Enter the security code when the Ready message is displayed.
- 2. Press the AWAY -[2]

or MAXIMUM -[4] key,

depending on arming mode desired.

 The armed state message will be displayed, accompanied by two beeps from the Console. Exit delay begins [if programmed, a slow beeping will sound throughout the exit delay period]. Complete system protection is in effect immediately, except entry delay zone if AWAY key is pressed.

### AWAY KEY RESULT

Arms all perimeter and interior sensors, with entry delay on. You may exit during the exit delay period and reenter through the entry delay zone door (and disarm the system within the entry delay period) without causing an alarm. See your installer for actual delay times set for your system. Alarms will occur instantly when any protection point, interior or exterior, is violated, except the entry delay zone door if AWAY key pressed, which will activate an alarm if the system is not disarmed within the entry delay period.

### MAXIMUM KEY RESULT

Arms all perimeter and interior sensors, with entry delay off. You may exit during the exit delay period, BUT alarms will trigger instantly upon reentering, or when any protection point, interior or exterior, is violated. This mode is suggested when the premises will be vacant for extended periods of time such as vacations, etc., or when retiring for the night and no one will be moving through protected interior areas.



# DISARMING THE SYSTEM AND SILENCING ALARMS (FOR AWAY, STAY, INSTANT, AND MAXIMUM ARMING)

#### PROCEDURE

- Enter security code and press OFF -[1]. The Ready message will be displayed and the console will beep once to confirm that the system is disarmed, unless an alarm has occurred.
- 2. If an alarm has occurred, note the zone descriptor displayed and repeat step 1 to restore the Ready message display. If the message will not display, go to the displayed protection zone and remedy the fault (close windows, etc.). If the fault cannot be remedied, notify the alarm agency.

#### RESULT

Any alarm sounders will be silenced; **ALARM** and zone descriptor (if displayed) will clear only when the open sensor is closed.

A fire alarm is indicated by a display of both **FIRE** and the zone descriptor on the Console. These will clear only when the fire zone is again intact.

See "SUMMARY OF AUDIBLE NOTIFICATION" section for information which will enable you to distinguish between FIRE and BURGLARY alarm sounds.



### DURESS CODE (WHEN FORCED TO DISARM/ARM UNDER THREAT)

Enter the pre-assigned duress code. The system will disarm (or arm), but can silently notify the central station of your situation, if that service has been provided.

### IMPORTANT

• This code is useful only when connected to a central station.

#### CHIME MODE (THIS FEATURE IS FUNCTIONAL ONLY WHEN THE BURGLARY SYSTEM IS DISARMED)

Your system can be set to alert you to the opening of a door or window while it is disarmed by using CHIME mode. When activated, three tones will sound at the Console whenever a door or window is opened, and the Not Ready message will be displayed. Pressing the **READY**-[**\***] key will display the open protection points.

Note that Chime mode can be activated only when the system is Disarmed.

To turn Chime Mode on, enter the security code and press the CHIME -[9] key. The CHIME MODE ON message will appear for about two seconds then disappear. To display this message again (to determine whether chime mode is on or off), simply press and hold down the CHIME -[9] key for 5 seconds.

To turn Chime Mode off, enter the security code and press the CHIME -[9] key again. The CHIME MODE OFF message will appear for about two seconds then disappear.



# VIEWING CENTRAL STATION MESSAGES

Users of the system may periodically receive messages on their display screens from their monitoring agency or installer. When a message is waiting to be viewed, the message shown below will appear.

Press and hold down the 0 key for 5 seconds to display the message transmitted to you. The message could take up to four screens to display all the information available.

MESSAGE. PRESS O For 5 secs.

# PANIC KEYS (FOR MANUALLY ACTIVATING SILENT AND/OR AUDIBLE ALARMS)

There are three possible combinations of paired keys that are installer programmable emergency functions. See your installer for the functions that have been programmed for these emergency key pairs. Typical functions that might be programmed are Silent Police, Audible Police, Personal Emergency, and Fire.

To use a Panic function, simply press both keys of the assigned pair at the same time and hold down for at least two seconds.

#### PANIC KEY FUNCTIONS:

KEY **\*** + **#** (displayed as zone 99)

- KEY **\*** + 1 (displayed as zone 95)
- KEY # + 3 (displayed as zone 96)

#### RESULT

If programmed for silent emergency by your installer, and the system is connected to a central alarm monitoring station, the control will send a silent alarm signal to the central station, but there will be no audible alarms or visual displays. If programmed for audible emergency by your installer, a loud, steady alarm will sound at your console and at any external sounders that may be connected (ALARM plus a description would also be displayed).

A personal emergency alarm will notify the central station (if connected) and will sound at Consoles, but not at external bells or sirens.

A fire alarm will send a fire alarm message to the central station and will uniquely sound external bells and sirens (**FIRE** plus a description would also be displayed).



PARTITION #:	Maximum Users:			
Exit Delay 1:		from 15 to 225 seconds in tions, but no more than 60		
Entry Delay 1:	seconds seconds for Ex	it delay or 45 seconds for		
Exit Delay 2:	seconds Entry delay fo burglary applica	r a UL Listed Household		
Entry Delay 2:	seconds Quick Arm A	ctive? 🗌 Yes 🗌 No		
Active Panic Function: KEY [*] + [#]:	s (press both keys of	pair at same time): (displayed as zone 99)		
KEY [ <b>*</b> ] + [1]:		(displayed as zone 95)		
KEY [#] + [3]:		(displayed as zone 96)		
	M PROTECTION POIN			
ID DESCRIPTION	ID DESCRIPTION	ID DESCRIPTION		
1	23	45		
2	24	46		
2 3 4	25	47		
4	26	48		
5	27	49		
6	28	50		
7	29	51		
8	30	52		
9	31	53		
10	32	54		
11	33	55		
12	34	56		
13	35	57		
14	36	58		
15	37	59		
16	38	60		
17	39	61		
18	40	62		
19	41	63		
20	42	64		
21	43			
22	44			
ID numbers 01-64 represent s	oncor/dotoctor protoction 7000	s ID 88-91 represent wireless		

ID numbers 01-64 represent sensor/detector protection zones. ID 88-91 represent wireless receiver supervisory problems (call for service immediately). ID 97 represents a system supervisory problem (call for service immediately).

#### Service Company: \_\_\_\_\_

Telephone: \_\_\_\_\_

# QUICK GUIDE TO ALARM SYSTEM FUNCTIONS

FUNCTION	PROCEDURE	COMMENTS
Check Zones	Press [*]	To view faulted zones when
OTICON ZOTICS	11055 [4]	system not ready.
Display All	Press and hold [*]	Displays all alpha descriptors
Descriptors	for 5 seconds	programmed by installer.
Arm System	Enter code	Arms system in mode selected.
Arm System		Anns system in mode selected.
	Press arming key desired (AWAY, STAY, INSTANT, MAXIMUM)	
Disarra Sustan	(AWAY, STAY, INSTANT, MAXIMUM)	Disarms system and
Disarm System	Enter code	silences alarms.
-	Press OFF [1]	
Bypass zones	Enter code,	Bypassed zones are
	Press BYPASS [6]	unprotected and will not
	Enter zone numbers to be	cause an alarm if violated.
	bypassed (use 2-digit entries)	
Quick Bypass	Enter code,	Bypasses all faulted zones
	Press BYPASS [6]	automatically.
	Press #	
Chime Mode	Enter code	Console will sound if doors
	Press CHIME [9]	or windows are violated
		while system disarmed.
Test Mode	Enter code	Sounds alarm sounder and
restinioue		allows sensors to be tested.
	Press TEST [5]	
View Messages	Press and hold [0] for at least	Message from central
	5 seconds.	station will appear.
View User	Enter user's code	Displays partitions & authority
Capabilities	Press [*] + [*]	levels assigned to the user.
GOTO Partition	Enter security code	Allows a user at one console to
	Press [*]	perform functions in another
	Enter partition number desired (1-8)	partition, if that user is
	Entering 0 returns to default part.	authorized to do so.
Add a User	Enter master/manager code	Master & Manager level users
	Press CODE [8]	can add users to the system,
	Enter new user's 2-digit number	each with its own code and
	Enter code for that user	authority level.
	At prompt, enter authority for	<b></b> ,
	that user in this partition (1-5)	
	Follow prompts, 1=Yes, 0=No	
Change a user's	Enter master/manager code	Master & Manager level users
	Enter master/manager wwe	and change their own or other
Code	Press CODE [8]	can change their own or other
CODE	Press CODE [8] Enter user's 2-digit number	users' codes.
Cone	Enter new code for that user	users' codes.
	Enter new code for that user Press 0 (No) at prompt.	users' codes.
Delete a User	Enter new code for that user Press 0 (No) at prompt. Enter master/manager code	users' codes. Master & Manager level users
	Enter new code for that user Press 0 (No) at prompt. Enter master/manager code Press CODE [8]	users' codes. Master & Manager level users can delete users. A user can
	Enter new code for that user Press 0 (No) at prompt. Enter master/manager code Press CODE [8] Enter user number to be deleted	users' codes. Master & Manager level users can delete users. A user can only be deleted by a user with
	Enter new code for that User Press 0 (No) at prompt. Enter master/manager code Press CODE [8] Enter user number to be deleted Enter master/manager code	users' codes. Master & Manager level users can delete users. A user can
Delete a User	Enter new code for that User Press 0 (No) at prompt. Enter master/manager code Press CODE [8] Enter user number to be deleted Enter master/manager code	users' codes. Master & Manager level users can delete users. A user can only be deleted by a user with higher authority level.
	Enter new code for that user Press 0 (No) at prompt. Enter master/manager code Press CODE [8] Enter user number to be deleted	users' codes. Master & Manager level users can delete users. A user can only be deleted by a user with

ALARM DEVICE MANUFACTURING COMPANY A DIVISION OF PITTWAY CORPORATION .

# **EVENT LOGGING PROCEDURES**

The system has the ability to record various events in a history log wherein each event is recorded in one of five categories (listed below), with the time and date of its occurrence. The Event Log holds up to 224 events, with the oldest event being replaced by the logging of any new event after the log is full. Using an alpha console, the Event Log can be viewed one category at a time, or can display all events, regardless of category (ALL EVENT LOG). The system also allows selection of displaying the COMPLETE log, or only those events occurring since the last installer service (RECENT). In addition, events in other partitions can be viewed by users authorized to access those partitions. Note that events are displayed in chronological order, from most recent to oldest.

#### TO DISPLAY THE EVENT LOG:

- 1. Enter CODE + [#] + [6] + [0]
- 2. Select the display mode. RECENT: Displays only those events occurring since last installer service.

COMPLETE: Displays complete event log (up to 224 events).

#### 3. Select the partition, 0-8. Enter the partition number for the partition whose events are to be

displayed.

4. Use the [3] & [1] keys (for next and previous categories respectively) to display the categories of events.

**Press [8] to select a category** and display the first event. Press [8] again for each subsequent event.

P8 01/01 12:02AM Typical Event BURGLARY C03 Log Display

Shows burglary alarm occurred in zone 3 (C03) of partition 8 (P8), at 12:02AM on January 1.

After the last event has been displayed, the END OF EVENT LOG message appears for a few seconds, then the system automatically displays the RECENT/COMPLETE mode select screen again (see step 2).

5. To EXIT the Event Log: Press [\*] at any time. ENTER 0 = RECENT 1 = COMPLETE

Press the desired key, 0 or 1.

#### SCAN LOG BY PART 0=NO 1-8=PART #

Entering 0 (NO) will display all partitions' events.

ALARM	EVENT LOG
TYPE	CCC UUU

Typical Category Select Screen

#### ALARM EVENT LOG

Displays time and date for zones that have either caused an alarm or have been restored in the selected partition.

#### CHECK EVENT LOG

Displays time and date for zones that have caused a trouble or supervisory condition in the selected partition.

#### BYPASS EVENT LOG

Displays time and date for zones that have been bypassed in the partition.

#### OPEN EVENT LOG

Displays time, date and user number for each arming and disarming of the system for the partition selected.

#### SYSTEM EVENT LOG

Displays time and date for system problems, such as AC Loss, low battery, etc., regardless of partition.

#### ALL EVENT LOG

Displays all categories of events in chronological order.

# See your Installer for information concerning the event log.

# TESTING THE SYSTEM (TO BE CONDUCTED WEEKLY)

- 1. Disarm the system.
- 2. Enter security code and press the TEST -[5] key.
- 3. The external sounder should sound for 3 seconds and then turn off. If the sounder does not sound, it may be due to dialer communication activity. Wait a few minutes and try again. If the sounder still does not sound, CALL FOR SERVICE IMMEDIATELY.
- 4. Immediately after the sounder turns off, the system enters Test mode, which allows each protection point to be checked for proper operation. The Console will sound a single beep at 15 second intervals (if no protection points are violated), to indicate that it is in Test mode.
- Open and close each protected door and window in turn. Each action should produce three beeps from the Console, and the identification of each protection point should appear on the display.

- Walk in front of any interior motion detectors (if used). Listen for three beeps as the detector senses movement. The identification of the detector should appear when it is activated.
- 7. Follow the manufacturer's instructions to test all smoke detectors to ensure that all are operational and functioning properly. The identification of each detector should appear when it is activated.
- 8. When all protection points have been checked, there should be no zone identification numbers displayed. If a problem is experienced with any protection point (no confirming beeps, no display), CALL FOR SERVICE IMMEDIATELY.
- Turn off Test mode by entering the security code and pressing the OFF -[1] key.



(continued from page 14) - 15 -

# PARTITIONED USER CODE FUNCTIONS

In addition to the regular system functions performed within your normal or assigned partition, the system allows you to assign codes for use by other users (each with individual authority levels), and to access and perform system functions in other partitions, within the limits of an assigned authority level. In summary, there are six authority levels, each having certain system restrictions:

LVL	TITLE	FUNCTIONS		
1	Master	Can perform all system functions, and can add, delete or change Manager and Operator level users. Can perform system functions in other partitions as authorized by the Installer.		
2	Manager	Can perform system functions, and can add, delete or change Operator level users. Can perform functions in other partitions as authorized by the Master user assigning the Manager's code.		
3	Operator A	Can perform system functions, but cannot add or delete other users. Can perform functions in other partitions as authorized by the Master or Manager assigning the Operator's code.		
4	Operator B	Same as Operator A, except Operator B cannot bypass zones of protection.		
5	Operator C	Can arm the system, but cannot disarm the system <b>unless</b> the system was armed with this code. Can perform same function in other partitions as authorized by the Master or Manager assigning this user's code.		
6	Duress	Can arm and disarm the system, but also sends a silent panic alarm to the central station, if that service is connected.		

General Rules on Authority Levels and changes

- A user may not delete or change the user code of the SAME or HIGHER authority than which he is assigned.
- A user may only ADD users to a LOWER authority level.
- A user may assign user access to other partitions only if he himself has access to those partitions.
- The only way to assign a user's authority level is by using the "Add A User" procedure. To change a user's authority level, that user must first be deleted, then added again.

#### To Access Another Partition (GOTO Command)

Each console is assigned a default partition for display purposes, and will show only that partition's information. But, if the user is authorized, a console in one partition can be used to perform system functions in another partition by using the GOTO command. Note that only those partitions authorized and programmed by the installer can be accessed in this manner.

- A user can only be DELETED or CHANGED from within the partition he is assigned.
- User numbers must be entered as 2-digit entries. Single digit user numbers must be preceded by a "0" (example, 03, 04, etc.). User codes are entered as 4-digit numbers.
- Before assigning a user code, be sure it does not conflict with any DURESS code.
- 1 Enter security code.
- 2. Press **\*** followed by the desired partition number (1-8). The console will remain in the new partition until directed to go to another partition, or until 90 seconds has elapsed with no keypad activity. Entering partition number 0 will return the console to its default partition.

**IMPORTANT!:** During user code entry mode, all other consoles in that partition will display "User Edit Mode – Please Stand By", and key depressions (except Panic) at those consoles will be ignored. Panic key depressions will cause an alarm and terminate user entry. **To exit User Code Entry mode,** press either **\*** or **#**, or don't press any key for 10 seconds.

#### To Add a User:

- 1. Enter Master or Manager code.
- 2. Depress CODE -[8] key.
- 3. Enter new 2-digit User Number.
- 4. Enter code for that User Number.
- 5. The Console will then prompt for the authority level for this user within this partition. Enter number 1-6 from table.

#### User Number = 3 Enter Auth.Level

 The console will prompt for authority to access other partitions. Press 0 (NO) or 1 (YES).

Mu				
0 -	NO	, 1	= Y	ES

If no, the system activates this user code and exits "Add a User" mode.

If yes, the console prompts for the Global Arm option for this user. Press 1 (YES) if this user will be allowed to arm more than one partition via global arm prompts. Press 0 if global arming is not desired for this user.

#### 6lobal Arm ? 0 = N0 , 1 = YES

If multi-access was selected for this user, the console now prompts for the user's access to the next partition. Again press 0 or 1. If no, the next partition number appears, etc.

If yes, the system will automatically assign a user number and will prompt for the authority level and global arm option for this user within the partition displayed (see previous steps):

Part.2 -	
0 = NO ,	1 = YES

When all prompts have been answered, the next partition number will be displayed, etc. When all partitions have been displayed, the console will scroll through all partitions to which access has been assigned, and will display the user number, authority level and global arm option for each. For example:

Part. 1 \* WHSE User 03 Auth=36 Note that the "G" following the authority level indicates that the global arm feature has been selected for this user in the displayed partition. The "\*" indicates the partition from which the user can be changed or deleted.

#### To Change a User's Code:

- 1. Enter Master or Manager code.
- 2. Depress CODE -[8] key.
- 3. Enter the user number to have its code changed.
- 4. Enter the new code for that user.
- 5. The system will recognize that the user number is already in use and will prompt whether or not this is a new user. Press 0 (NO). The system will confirm that the change is allowed based on authorization level, and if so, will put the new code into effect.

Note that if changing one's own code, the system will prompt for the new code to be reentered. This prevents accidentally changing a high level code.

#### To Delete a User:

- 1. Enter Master or Manager code.
- 2. Depress CODE -[8] key.
- 3. Enter User Number to be eliminated.
- 4. Enter Master or Manager code first entered.
- The system will recognize that the User number is already in use and will prompt whether or not it should be deleted. Press 0 (NO) or 1 (YES).

If yes, that user's code will be removed from all partitions to which it was assigned, and all authorization levels and other information about that user will be deleted. Note that a user can only be deleted from the partition in which it was first assigned, and can only be deleted by a user with a higher authority level. A User cannot delete himself.

- 17 -

# TROUBLE CONDITIONS

The word CHECK on the Console's display, accompanied by a rapid "beeping" at the Console, indicates that there is a trouble condition in the system. The audible warning sound for CHECK or LO BAT conditions may be silenced by pressing any key.

#### TYPICAL ALPHA CONSOLE "CHECK" DISPLAYS

- 1. A display of "CHECK" accompanied by a display of "CALL SERVICE" indicates that a problem exists with the system that eliminates some of the protection. CALL FOR SERVICE IMMEDIATELY.
- 2. A display of "CHECK" accompanied by a display of one or more zone descriptors indicates that a problem exists with those zone(s)\*\*. First, determine if the zone(s) displayed are intact and make them so if they are not. If the problem has been corrected, the display of the zone descriptor(s) and CHECK should disappear. If not, key an OFF sequence (Code plus OFF) to clear the display. If the display persists, CALL FOR SERVICE IMMEDIATELY.
- 3. A display of "COMM. FAILURE" at the Console indicates that a failure has occurred in the telephone communication portion of your system. CALL FOR SERVICE IMMEDIATELY.

- 4. A display of "LO BAT" and a zone descriptor, accompanied by a once per minute "beeping" at the Console indicates that a low battery condition exists in the wireless transmitter" displayed. CALL FOR SERVICE IMMEDIATELY.
- 5. POWER FAILURE: If the POWER indicator is off, operating power for the system has stopped and is inoperative. CALL FOR SERVICE IMMEDIATELY. If the POWER indicator is on, but the message "AC LOSS" is displayed, the Console is operating on battery power only. If only some lights are out on the premises, check circuit breakers and fuses and reset or replace as necessary. CALL FOR SERVICE IMMEDIATELY if AC power cannot be restored.
- \* Not all systems employ wireless transmitters.
- \*\* Note that zone numbers 88-91 represent problems with wireless receivers, which are not user serviceable. CALL FOR SERVICE IMMEDIATELY.

# FIRE ALARM SYSTEM (IF INSTALLED)

Your fire alarm system (if installed) is on 24 hours a day, for continuous protection. In the event of an emergency, the strategically located smoke and heat detectors will automatically send signals to your Control/Communicator, triggering a loud, interrupted sound from the Console. An interrupted sound will also be produced by optional exterior sounders. A FIRE message will appear at your Console and remain on until you silence the alarm.

#### IN CASE OF FIRE ALARM:

- Should you become aware of a fire emergency before your detectors sense the problem, go to your nearest Console and manually initiate an alarm by pressing the panic key pair assigned as FIRE emergency (if programmed by the installer) and hold down for at least 2 seconds.
- 2. Evacuate all occupants from the premises.
- If flames and/or smoke are present, leave the premises and notify your local Fire Department immediately.
- 4. If no flames or smoke are apparent, investigate the cause of the alarm. The zone descriptor of the zone(s) in an alarm condition will be displayed at the Console.

**Note:** "Approval of the panel's burglar alarm functions does not fall within the (California) State Fire Marshal's area of jurisdiction."

#### SILENCING A FIRE ALARM:

 Silence the alarm by entering your code and pressing the OFF -[1] key. To clear the display, enter your code and press the OFF -[1] key again.

 If the Console does not indicate a READY condition after the second OFF sequence, press the <u>READY</u>-[\*] key to display the zone(s) that are faulted. Be sure to check that smoke detectors are not responding to smoke or heat producing objects in their vicinity. Should this be the case, eliminate the source of heat or smoke.

- 3. If this does not remedy the problem, there may still be smoke in the detector. Clear it by fanning the detector for about 30 seconds.
- 4. When the problem has been corrected, clear the display by entering your code and pressing the **OFF**-[1] key.

- 19 -

# NATIONAL FIRE PROTECTION ASSN. RECOMMENDATIONS ON SMOKE DETECTORS

With regard to the number and placement of smoke/heat detectors, we subscribe to the recommendations contained in the National Fire Protection Association's Standard #74 noted below.

Early warning fire detection is best achieved by the installation of fire detection equipment in all rooms and areas of the household as follows: A smoke detector installed outside of each separate sleeping area, in the immediate vicinity of the bedrooms and on each additional story of the family living unit, including basements and excluding crawl spaces and unfinished attics.

In addition, it is recommended that the householder consider the use of heat or smoke detectors in the living room, dining room, bedroom(s), kitchen, hallway(s), attic, furnace room, utility and storage rooms, basements and attached garages.



BEST RESIDENTIAL DETECTOR PLACEMENT BETWEEN BEDROOMS AND REST OF HOUSE.



# EMERGENCY EVACUATION

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

- 1. Plan on your detector or your interior and/or exterior sounders warning all occupants.
- 2. Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other may be a window, should your path be unpassable. Station an escape ladder at such windows if there is a long drop to the ground.
- 3. Sketch a floor plan of the building. Show windows, doors, stairs and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.

- 4. Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.
- 5. Try the door. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door if smoke or heat rushes in.
- 6. Crawl in the smoke and hold your breath.
- 7. Escape quickly; don't panic.
- 8. Establish a common meeting place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house — many die going back.



- 21 -

# GLOSSARY

The following glossary of terms are used throughout the manual.

**ARM/DISARM:** "Armed" simply means that the burglary portion of your system is turned ON and is in a state of readiness. "Disarmed" means that the burglary system is turned OFF, and must be rearmed to become operational. However, even in a "disarmed" state, "emergency" and "fire" portions of your system are still operational.

**KEYPAD:** This is the area on your Console containing numbered pushbuttons similar to those on telephones or calculators. These keys control the arming or disarming of the system, and perform other functions which were previously described in this manual.

**ZONE:** A specific area of protection.

**PARTITION:** An independent group of zones that can be armed and disarmed without affecting other zones or users. **BYPASS:** To disarm a specific area of burglary protection while leaving other areas operational.

**DELAY ZONE:** An area of protection containing doors most frequently used to enter or exit (typically, a front door, back door, or door from the garage into the building). The delay zone allows sufficient time for authorized entry or exit without causing an alarm. Consult your installer for the entry and exit delay times that have been set for your system during installation and record them on the separate sheet provided in this manual.

**DAY/NIGHT ZONE:** An area of protection whose violation causes a trouble indication during the disarmed (DAY) mode and an alarm during the armed (NIGHT) mode.

#### SUMMARY OF AUDIBLE NOTIFICATION (ALPHA DISPLAY CONSOLE)

(ALPHA DISPLAY CONSOLE)			
SOUND	CAUSE	DISPLAY	
LOUD, INTERRUPTED*	FIRE ALARM	FIRE is displayed; descriptor of zone	
Console & External		in alarm is displayed.	
LOUD, CONTINUOUS*	BURGLARY/AUDIBLE	ALARM is displayed; descriptor of	
Console & External	EMERGENCY ALARM	zone in alarm is also displayed.	
ONE SHORT BEEP	a. SYSTEM DISARM	a. DISARMED/READY TO ARM is	
(not repeated)	b. SYSTEM ARMING	displayed. b. The number and descriptor of the	
Console only	ATTEMPT WITH AN	open protection zone is displayed.	
	OPEN ZONE.	open protection zone is displayed.	
	c. BYPASS VERIFY	c. Numbers and descriptors of the	
		bypassed protection zones are	
		displayed (One beep is heard for each	
		zone displayed). Subsequently, the	
		following is displayed: DISARMED	
	010751110 111 2505	BYPASS Ready to Arm	
ONE SHORT BEEP	SYSTEM IS IN TEST	Opened Zone identifications will appear.	
(once every 15 seconds) Console only	MODE		
ONE BEEP every 60	LOW BATTERY AT A	LO BAT displayed with description of	
sec. Console only	TRANSMITTER	transmitter.	
TWO SHORT BEEPS	ARM AWAY OR	ARMED AWAY or ARMED	
Console only	MAXIMUM	MAXIMUM is displayed. Red ARMED	
[		indicator is lit.	
THREE SHORT	a. ARM STAY OR	a. ARMED STAY ZONE	
BEEPS	INSTANT	BYPASSED or ARMED INSTANT	
Console only		ZONE BYPASSED is displayed. Red	
	b. ZONE OPENED	ARMED indicator is lit.	
	WHILE SYSTEM IS IN	b. CHIME displayed, descriptor of	
	CHIME MODE.	open protection zone will be displayed if	
	c. ENTRY WARNING**	the [*] key is pressed.	
		C. DISARM SYSTEM OR ALARM	
RAPID BEEPING	a. TROUBLE	WILL OCCUR is displayed. a. CHECK displayed. Descriptor of	
Console only		troubled protection zone is displayed.	
Consolo only	b. AC POWER LOSS	b. AC LOSS displayed (may alternate	
	ALERT***	with other displays that may be	
	c. MEMORY OF	present).	
1	ALARM	c. FIRE or ALARM is displayed;	
		descriptor of zone in alarm is displayed.	
SLOW BEEPING	a. ENTRY DELAY	a. DISARM SYSTEM OR ALARM	
Console only	WARNING**	WILL OCCUR is displayed. Exceeding the delay time without	
	b. EXIT DELAY	disarming causes alarm.	
	WARNING	b. ARMED AWAY or ARMED	
1	(if programmed)	MAXIMUM is displayed along with	
	(	You May Exit Now	
<u> </u>		clarm is oulood rings burglog /oudible	

If bell is used as external sounder, fire alarm is pulsed ring; burglary/audible \*

\*\* Entry warning may consist of three short beeps or slow continuous beeping, as programmed by your installer.
\*\*\* Loss of system battery power is not indicated or annunciated by the console (warnings are for loss of AC power only).

- 23 -

#### UL NOTICE: This is a "GRADE A" system.

# "FEDERAL COMMUNICATIONS COMMISSION (FCC) STATEMENT"

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Subpart J of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the receiver away from the control/communicator.
- Move the antenna leads away from any wire runs to the control/communicator.
- Plug the control/communicator into a different outlet so that it and the receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions.

The user or installer may find the following booklet prepared by the Federal Communications Commission helpful: "Interference Handbook"

This booklet is available from the U.S. Government Printing Office, Washington, DC 20402.

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

#### IN THE EVENT OF TELEPHONE OPERATIONAL PROBLEMS

In the event of telephone operational problems, disconnect the control by removing the plug from the RJ31X wall jack. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. Do not disconnect the phone connection inside the control/communicator. Doing so will result in the loss of your phone lines. If the regular phone works correctly after the control/communicator has been disconnected from the phone lines, the control/communicator has a problem and should be returned for repair. If upon disconnection of the control/communicator, there is still a problem on the line, notify the telephone company that they have a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.

### WARNING!

# THE LIMITATIONS OF THIS ALARM SYSTEM

While this system is an advanced design security system, it does not offer guaranteed protection against burglary or fire or other emergency. Any alarm system, whether commercial or residential, is subject to compromise or failure to warn for a variety of reasons. For example:

- Intruders may gain access through unprotected openings or have the technical sophistication to bypass an alarm sensor or disconnect an alarm warning device.
- Intrusion detectors (e.g. passive infrared detectors), smoke detectors, and many other sensing devices will not work without power. Battery operated devices will not work without batteries, with dead batteries, or if the batteries are not put in properly. Devices powered solely by AC will not work if their AC power supply is cut off for any reason, however briefly.
- Signals sent by wireless transmitters may be blocked or reflected by metal before they reach the alarm receiver. Even if the signal path has been recently checked during a weekly test, blockage can occur if a metal object is moved into the path.
- A user may not be able to reach a panic or emergency button quickly enough.
- While smoke detectors have played a key role in reducing residential fire deaths in the United States, they may not activate or provide early warning for a variety of reasons in as many as 35% of all fires, according to data published by the Federal Emergency Management Agency. Some of the reasons smoke detectors used in conjunction with this System may not work are as follows. Smoke detectors may have been improperly installed and positioned. Smoke detectors may not sense fires that start where smoke cannot reach the detectors, such as in chimneys, in walls, or roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level of a residence or building. A second floor detector, for example, may not sense a first floor or basement fire. Moreover, smoke detectors have sensing limitations. No smoke detector can sense every kind of fire every time. In general, detectors may not always warn about fires caused by carelessness and safety hazards like smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches, or arson, Depending upon the nature of the fire and/or the locations of the smoke detectors, the detector, even if it operates as anticipated, may not provide sufficient warning to allow all occupants to escape in time to prevent injury or death.
- Passive Infrared Motion Detectors can only detect intrusion within the designed ranges as diagrammed in their installation manual. Passive Infrared Detectors do not provide volumetric area protection. They do create multiple beams of protection, and intrusion can only be detected in unobstructed areas covered by those beams. They cannot detect motion or intrusion that takes place behind walls, ceilings, floors, closed doors, glass partitions, glass doors, or windows. Mechanical tampering, masking, painting or spraying of any material on the mirrors, windows or any part of the optical system can reduce their detection ability. Passive Infrared Detectors sense changes in temperature; however, as the ambient temperature of protected area approaches the temperature range of 90° to 150°F, the detection performance can decrease.

- 25 -

### WARNING! THE LIMITATIONS OF THIS ALARM SYSTEM (continued)

- Alarm warning devices such as sirens, bells or horns may not alert people or wake up sleepers if they are located on the other side of closed or partly open doors. If warning devices sound on a different level of the residence from the bedrooms, then they are less likely to waken or alert people inside the bedrooms. Even persons who are awake may not hear the warning if the alarm is muffled from a stereo, radio, air conditioner or other appliance, or by passing traffic. Finally, alarm warning devices, however loud, may not warn hearingimpaired people or waken deep sleepers.
- Telephone lines needed to transmit alarm signals from a premises to a central monitoring station may be out of service or temporarily out of service. Telephone lines are also subject to compromise by sophisticated intruders.
- Even if the system responds to the emergency as intended, however, occupants may have insufficient time to protect themselves from the emergency situation. In the case of a monitored alarm system, authorities may not respond appropriately.
- This equipment, like other electrical devices, is subject to component failure. Even though this equipment is designed to last as long as 10 years, the electronic components could fail at any time.

The most common cause of an alarm system not functioning when an intrusion or fire occurs is inadequate maintenance. This alarm system should be tested weekly to make sure all sensors and transmitters are working properly.

Installing an alarm system may make one eligible for lower insurance rates, but an alarm system is not a substitute for insurance. Homeowners, property owners and renters should continue to act prudently in protecting themselves and continue to insure their lives and property.

We continue to develop new and improved protection devices. Users of alarm systems owe it to themselves and their loved ones to learn about these developments.

#### ADEMCO ONE YEAR LIMITED WARRANTY

Alarm Device Manufacturing Company, a Division of Pittway Corporation, and its divisions, subsidiaries and affiliates ("Seller"), 165 Eileen Way, Syosset, New York 11791, warrants its security equipment (the "product") to be free from defects in materials and workmanship for one year from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proven to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller. In case of defect, contact the security professional who installed and maintains your security equipment or the Seller for product repair.

This one year Limited Warranty is in lieu of all other express warranties, obligations or liabilities. THERE ARE NO EXPRESS WARRANTIES, WHICH EXTEND BEYOND THE FACE HEREOF. ANY IMPLIED WARRANTIES, **OBLIGATIONS OR LIABILITIES MADE BY SELLER IN CONNECTION WITH THIS** PRODUCT. INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. ANY ACTION FOR BREACH OF ANY WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY. MUST BE BROUGHT WITHIN 12 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Seller does not represent that the product may not be compromised or circumvented; that the product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; or that the product will in all cases provide adequate warning or protection. Buyer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery, fire or other events occurring without providing an alarm, but it is not insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. HOWEVER, IF SELLER IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS OR DAMAGE ARISING UNDER THIS LIMITED WARRANTY OR OTHERWISE. REGARDLESS OF CAUSE OR ORIGIN, SELLER'S MAXIMUM LIABILITY SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE OF THE PRODUCT, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST SELLER. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No increase or alteration, written or verbal, to this warranty is authorized.

- 27 -

# SERVICING INFORMATION

Your local Ademco dealer is the person best qualified to service your alarm system. Arranging some kind of regular service program with him is advisable.

Your local Ademco dealer is:

PHONE: \_\_\_\_\_



ALARM DEVICE MANUFACTURING CO. A DIVISION OF PITTWAY CORPORATION 165 Elleen Way, Syosset, New York 11791

Copyright© 1992 PITTWAY CORPORATION

N5943V4 6/93